

Common Errors on the Commissions Page

Zach Glover - 2021-11-30 - Commissions

When [submitting a commission request for an opportunity](#), there may be some error messages that appear after a submission has been attempted. Use the resources to understand what the most common errors on the commissions page mean:

Error	Details	Cause
Invalid MORE ID for	cannot be added. Any agent added as an inside referral must be in the market center owned by the opportunity and must have a valid MORE ID.	The agent doesn't have a MORE ID in the Market Center where the opportunity is created.
Missing Information: Contract Date		The Contract Date is not filled.
Missing Information: Listing	A listing is required for this Opportunity type. The user will need to attach a listing to continue.	The listing is not attached to the opportunity.
Remaining Unit Balance: Unit	Agent unit values must total to 1.0	The total Units do not equal to 1
Remaining Agent Commission Balance: \$	Total agent commissions do not equal the total commission for the opportunity.	All the Agents' gross commission is more than the total Gross commission
Excess Agent Commission: \$	Total agent commissions do not equal the total commission for the opportunity.	All the Agents' gross commission is more than the total Gross commission
Invalid Concession	Concessions not allowed in this case. Please enter this as an agent expense.	The concession was added with unsupported options, for e.g., the toggle "On Statement" is enabled and the toggles "Off Top" and "MC Paying" are disabled